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Disclaimer by New Life Global Network 免责声明

At New Life Global Network we endeavor to list our Terms & Conditions clearly and transparently. Please note that once you have made your first payment and signed your agreement with any branch of the New Life Global Network, you are bound by the Terms and Conditions following:

在 New Life Global Network, 我们有义务公开透明地明确并提供我们的条款与规则。本协议自支付首笔款项并与新生命任何分支机构签订合同后, 您需要遵守如下的条款与规则:

➤ **MEDICAL** 医疗方面

Medical Service 关于医疗服务

For those countries where New Life Global Network is not represented by its own clinic and acts as a facilitator between the Intended Parent and the local Partner Clinics/Doctors, New Life Global Network accepts no liability for the performance of the Partner Clinics/Doctors, or for the consequences of any action taken on the basis of information provided by the Partner Clinics/Doctors. The Intended parent is obliged to sign an agreement for the medical service directly with the clinic providing this and the clinic/doctor performing the medical procedure bears full responsibility.

在某些国家, 若其医疗诊所不在我们 New Life 的名下, 而我们在准父母和当地合作诊所/医生之间充当协调角色。我们 New Life 对合作诊所/医生的行为, 或在合作诊所/医生提供信息的基础下采取的任何行动而产生的后果不承担任何责任。如果是在这种情况下, 准父母需要直接与诊所签订相关的医疗服务协议, 并且执行此项医疗手术的诊所/医生需全权负责。

Embryo Transfer 关于胚胎转移

The number of embryos transferred to a surrogate mother /carrier is usually agreed with the Intended Parent in advance and the doctor acts based on his/her consent. New Life Global Network accepts no liability for the decisions of the Intended Parent. For example if the intended parent agrees to transfer more than one embryo, resulting in the surrogate mother pregnant with twins, no selective reduction is performed (unless medically indicated). The Intended parent bears all responsibility for his/her decision regarding the number of embryos transferred. In the interests of the surrogate's well-being and the additional risks a multiple pregnancy poses, New Life does not permit more than 3 embryos to be transferred at a time.

关于转移到代母/携带者的胚胎数量一般都会事先与准父母协商好, 医疗人员在她/他的同意下进行此项操作。我们 New Life Global Network 不对准父母的任何决定承担风险责任。例如: 若准父母同意转移多个胚胎, 导致代母怀有双胞胎, 选择性减胎一律不支持 (除非医疗表明)。就转移胚胎数量的决策, 准父母需全权承

担所有的责任。考虑到代母的身体健康以及多次怀孕而可能造成的额外风险，我们 New Life 不允许一次性转移 3 个胚胎。

Communication with the Medical Staff 关于与医疗人员的沟通

New Life Global Network accepts no liability for the frequency and mode of communication from the Doctor /medical staff of the partner clinic. Whilst we strive to provide prompt communications, the Doctor /medical staff are often committed to medical procedures during the day, therefore reasonable time should be allowed for obtaining responses to e-mails or phone calls. We are open to share direct contact details of the Doctor/medical staff with our intended parents, where the former agrees, but New Life Global Network cannot be held liable for their delay in response. To encourage quick e-mail feedback and updates, we advise intended parents to directly contact our Follow-up Managers and Patient Coordinators.

我们 New Life Global Network 对于合作的医疗诊所医生以及医疗人员的回复频度以及沟通模式不承担任何责任。同时，我们也尽最大的努力达到及时沟通的效果，我们的医生/医疗人员白天工作时间都投身于医疗手术过程当中，因此在合适的时候，他们会及时回复您邮件或来电。在医生同意的前提下，我们很乐意将医生/医疗人员的联系方式告知于我们的准父母，但我们 New Life 对于他们的回复速度或延迟回复不承担任何责任。为了让您及时得到回复以及项目更进一步的资讯，我们建议准父母们直接联系我们的项目对接经理以及客户经理。

➤ **FINANCIAL** **财政方面**

Changes in Program Price 关于项目金额的变化

New Life Global Network reserves the right to update changes in the program costs as they occur, unless the contract has been signed and first payment made. Fees quoted at the time of initial consultation may be outdated by the time of deciding to proceed; therefore New Life GN can only offer current program costs. 一旦项目金额发生改变，我们 New Life Global Network 有权利进行更新以及调整（合同已签以及首笔款项已付情况下除外）。前期咨询的报价有可能在项目准备开始的时候发生改变，因为我们 New Life GN 只可以提供最新的项目报价。

Deposits, Payments & Cancellations 关于定金、付款方式&取消

New Life Global Network will require a deposit (the first payment) to secure your booking of an egg donor with full payment to be made according to the payment schedule agreed in advance. All prices and availability of the egg donor are subject to change until we have received the signed agreement. The deposit amount will vary depending on program details. Non-receipt of your Deposit payment, by the stated due date, will result in your booking being cancelled.

在同意款项支付安排的前提下，您需要全额支付定金（即首笔款项）来确保及预定您所选择的捐卵者。所有捐卵者的价格以及可用性，在一有新的签署合同下就会发生改变。定金金额数目根据项目详细方案而因人而异。在约定的时间内，没有按时收到您的定金将会导致预定被取消。

Tickets and Accommodation 关于交通费以及住宿费

In very rare occasions the program dates may get changed or the necessity of postponing the program may arise. Therefore all Intended Parents are strictly warned that the tickets they buy must be exchangeable and refundable. The same applies to any arrangements for accommodation. In case the Intended Parents buy the tickets that are nonrefundable and/or not exchangeable New Life Global Network does not bear any financial responsibilities and cannot be kept liable for any actions taken by the intended parents.

一般很少有的情况下会出现项目改期或延迟。因此我们温馨提示每一位准父母在购买机票的时候选择可改签以及可退款的，住宿方面也同理。若准父母购买了不可退款和/或不可改签机票，我们 New Life Global Network 不承担任何金钱上面的责任，以及对准父母采取的任何行为一概不负责。

Refunds 关于退款

On rare occasions the egg donor chooses not to proceed, most often due to unforeseen personal circumstances. In this instance, alternative options will be offered and discussed at the discretion of the program coordinator. However, if the intended parent prefers to cancel the program and not select a new donor, a full refund of the donor's costs will be provided subsequently. The number of eggs retrieved from a donor cannot be guaranteed. Any previous donation results may not be consistent with each donation cycle. Clients will be informed of the donor's progress under medical stimulation but cannot request a refund for egg numbers not meeting expectations. If it turns to a very rare occasion of Empty Follicle Syndrome (EFS) meaning that no oocytes are retrieved after an adequate ovarian response to stimulation and meticulous follicular aspiration the trail will not be counted. No refund policy is applicable in case of EFS and the Surrogate Mother's preparation/screening/compensation fees will remain chargeable.

一般很少有的情况下捐卵者会临时退缩，很多情况下都是因为一些无法预测的个人因素。若出现如此的情况，我们会提供备有方案并与项目经理进行恰谈。然而，若准父母倾向于取消并不打算挑选新的捐卵者，随后捐卵者的费用将全额退。对于每个捐卵者所取得卵子数量，在此我们不做任何保证。任何前期的捐卵案列并不会跟每一个捐卵周期相一致。我们会及时通知您在医疗刺激下卵妈的过程情况，我们不接受因卵子数量没有达到您事先预期的而要求退款。若出现空卵泡综合症这种特殊的事件，即意味着在足够的卵巢刺激以及卵巢抽吸之后，依旧没有办法提取卵母细胞的情况下，我们是不会将这次尝试包含在内的。然后在这种情况下，一律已交的费用概不退款，然而代母的前期准备费用/筛检/补偿费用仍需支付。

If the intended parent chooses to cancel their program for any reason, no refund can be provided.

若准父母因任何理由取消项目，我方概不退款。

Equally, no refunds can be claimed for unsuccessful attempts and completed procedures. Fertility treatments do not offer a guarantee of success and whilst we endeavor to work with every client towards this goal as soon as possible, all intended parents should be prepared for additional attempts if required.

同样，若因多次尝试失败告终以及各项手续完满执行而要求索赔，我方概不答应退款。生殖治疗套餐并不保证百分之百的成功，同时我们也很努力希望能与每一位客户尽早达到这个目标，准父母应随时准备好若需要进行多次尝试。

Coverage of Emergency Care Fee 关于紧急护理费用

All expenses associated with any emergency care (medical, non-medical) undertaken for a surrogate mother or a baby encountered from the surrogate having signs of early delivery, actual premature delivery of the baby or any additional medical care (rather than standard one encompassed in the financial annex) shall be covered by the intended parent(s). Here are several examples of the emergency care fee for which should be covered by the parents:

若代孕出现早产的迹象，代母以及宝宝所产生的相关紧急护理费用（医疗/非医疗），宝宝真正早产之后或任何其他医疗费用（而不是合同里面所注明的标准价格），准父母都需承担并支付。如下列出一些紧急护理费用我们准父母要承担的：

- Medical consultation regarding early (earlier than due date set by the doctor) constriction of the surrogate mother
关于咨询早产事宜（比医生预期的日子要早）
- Medication/procedure for preventing progression of early constrictions
医疗/手续来阻止早产
- Transportation of a surrogate mother /baby to clinic and back
代母/婴儿来回诊所的交通费用
- Transportation of a surrogate mother/baby to another city (for example from Cancun to Tabasco, in case program is done in Mexico)
代母/婴儿去另外一个城市的交通费用（例如：在墨西哥执行的项目，从坎昆到塔巴斯科的费用）
- Accommodation and living expenses of a surrogate in other city (for example if surrogate is taken to Tabasco earlier than set date)
代母在另外一个城市的住宿费用以及生活费（例如：代母在预定的日期被提前带到了塔巴斯科）
- Fee for emergency care unit in case baby is born premature and needs extra care
若是早产婴儿则需要额外的照料，则需支付急诊病房的费用
- Fee for invited doctor to get the second medical opinion
若邀请医生再次咨询医疗方面的意见

The similar policy applies to post natal care complications that may occur after delivery and there is a need of additional care to be taken to the Surrogate Mother before she is discharged from the Hospital.

类似条列同样适用于在宝宝出生之后所产生的产后护理并发症，代母在出院之前同样也需要额外的照料。

Usually such emergency fees are payable within a short notice and the immediate actions are expected to be undertaken by the Intended Parents. With purpose the late transfer does not influent on the health status of the SM/baby New Life offers the IPs to deposit the amount agreed with the Agency beforehand. This precaution is mostly actual for those programs when the medical record predicts / estimates the pregnancy to run with certain complications or early delivery to occur.

通常来说，类似的紧急护理费用可以在短时间内进行支付，但准父母也需及时采取行动。在不影响代母/宝宝身体健康的前提下进行延迟付款，我们 New Life 建议准父母提先存入与中介之前协商好的一笔金额。若医疗报考检测/预计会出现妊娠并发症或有早产的现象，这一举措将是这个项目最为有效的办法。

New Life Global Network is not responsible if the stay of the IPs in the country of program realization is prolonged due to the legal procedures.

若因为法律程序而导致准父母在项目所执行的国家停留时间延长了，我们 New Life 概不负责。

In the event of premature delivery the request on farther investigation should be applied within maximum 48 hours. New Life has no rights to act on behalf of the parents in this matter. All expenses should be covered by the Intended Parents on the spot.

一旦是早产，若您想进一步的调查请求，请在 48 个小时之内申请。我们 New Life 无法替准父母在这件事情上面做决定。准父母需要支付所有产生的费用。

Payments in Cash 关于现金支付

Program fee payments to New Life Global Network are made via bank transfer. New Life Global Network accepts no liability if the intended parents provide the payment in cash form to any employee of the organization. Each employee is aware that he/she should not accept program fee payments in cash. Should this ever be requested of you, please inform our head office accordingly.

关于项目支付费用的款项均通过银行转账的方式。若准父母通过现金方式支付公司里面任何一位同事，我们 New Life Global Network 将不承担任何责任。每一位同事都清楚自己的责任即他/她不可以接受任何现金支付方式。若您有收到这方面的请求，请及时通知总公司。

Discounts 关于折扣

New Life Global Network develops and sets program package prices in every country according to the local jurisdiction and tax regulations. All program prices are fixed and agreed with the local tax authorities.

我们 New Life Global Network 根据各国当地的司法以及税收条规来制定项目套餐价格。所有项目的价格均为固定价，并与当地的税收当局达成一致的协议。

Therefore, we are not able to offer any discount to the program fee per individual request and are required to follow set regulations. Please do not request discounted costs as we do not wish to offend you by refusing.

因此，我们无法在套餐的价格上就个人请求提供任何折扣。我们也希望各位能遵守我们的条规。真诚地希望您不要向我们请求价格上面的折扣，我们十分不希望因拒绝请求而冒犯您。

Waiver of Agency Fee 关于减免中介费

New Life Global Network is represented in multiple countries worldwide. Each branch in a specific country operates under local jurisdiction and follows local regulations. The branches differ from each other in terms of tax code, regulations, program fees, etc. Therefore, no agency fee can be waived whilst moving the program from one branch to another. The full package fee from the newly selected branch will apply. This is

also applicable when the intended parent still has additional attempts remaining with their contracted surrogate mother at a previous branch.

我们 New Life Global Network 在全世界多个国家都有分支机构。各个国家的分支机构都在当地的司法下进行操作并严格遵守当地条约。每个分支机构在税收、条约规定、项目费用等均有所不同。因此，若您想从一个分支机构转移到另外一个，此处中介费无法避免。并且在新的分支机构，您需要支付新的治疗套餐费用。若准父母在上一个分支机构与他们合约的代母还有余下的尝试机会，这样也是可行的。

➤ **Limitation of Liability/ Force Majeure 关于责任范围/不可抗力**

Compensation or refund payments will not be made for changes that arise as a result of situations outside of New Life Global Network's control. This includes any event that we, or the medical provider in question, could not foresee or avoid. Government actions, war, threat of war, strike, natural or nuclear disasters, quarantine, epidemic, severe weather conditions, change of legislation or similar events beyond our control.

若出现的情况超出了我们的控制范围，任何赔偿以及退款我方概不接受。这包括任何我们/任职医生无法预测或避免的事情，例如：政府部门官方行动、战争、战争威胁、罢工、自然/核武器灾难、检疫、流行疾病、严重天气状况、法规改变以及任何相似超出我们所能控制的范围事件。

➤ **Egg Donor and Surrogate Mother 捐卵者以及代母方面**

Confidentiality 关于保密性

No Intended Parent is authorized to provide his/her personal information or contact details to an egg donor, or a surrogate mother, without written confirmation by New Life Global Network.

在没有我们公司书面批准下，准父母不允许提供他/她的个人信息或联系方式给捐卵者/代母。

Equally, the Intended Parent is not authorized to ask for the personal contact details of their egg donor, nor contact her without our permission. New Life Global Network takes no liability for the consequences caused by breaching this rule. Please also note that New Life accepts no liability for the consequences of direct communication between the intended parent and surrogate mother.

同样，准父母不允许索要捐卵者的个人联系方式，或在没有批准的情况下擅自联系。对违反规定而造成的后果，我们一概不负责。温馨提醒对于准父母与代母之间直接沟通而造成后续事件我们公司一律不承担任何后果。

If the intended parent requests the contact details of their surrogate mother and justifies the need, in the interests of transparency, New Life Global Network will supply the same upon the surrogate mother's agreement. However, we accept no liability nor responsibility should any situation arise from direct communication. Requests for favors, gifts, extra services or additional payments, for example, would be the responsibility of the intended parent.

若准父母要求代母的联系方式，为了满足其需求，在公开透明的情况下，我们在代母答应的前提下提供联系方式。然而对于直接沟通造成的任何后果我们一律不承担责任以及后果。寻求帮忙、索要礼物、额外的服务、额外的费用等等都将由准父母自己个人承担。

Adherence to the rules 关于遵守条规

Upon signing the Contract encompassing the details of selected Egg Donor the Intended Parent has no right to require her replacement. The Intended Parent is eligible for such action only in case the Egg Donor's pre stimulation tests are not approved by the Clinic.

一旦合同签立，关于挑选捐卵者的详细信息，准父母没有权利要求替换。准父母只有在诊所否认了捐卵者预刺激试验结果这种情况下才有权利采取如此行动。

Profiles of Donors and Surrogate Mothers 关于捐卵者以及代母的简介

Surrogate and donor profiles are filled in based on the information provided by Donors and Surrogate Mothers themselves. We do our best to provide precise information, as well as counsel and medically screen the applicants. However, we cannot be held liable if either has not fully disclosed personal details.

代母以及捐卵者的详细资料都是通过她们自己提供的信息而进行填写的。我们也尽我们最大的努力为您提供最准确的信息，以及建议和对所有的申请者进行身体检查。然而，对于有些没有完全告知真实地个人信息的，我们一律不负责任。

Payments to Donors and Surrogate Mothers 关于捐卵者以及代母的款项支付

In order to ensure transparency, New Life Global Network requests all personal payments, as stipulated on your contract/payment annex, are paid directly to surrogate mothers and egg donors' personal bank accounts. In the event that she does not have a personal bank account, or wishes these details to remain private, the intended parents are asked to make the payment via Western Union. Proof of payment sent must be provided to your Program Coordinator.

为了确保透明性，我们 New Life Global Network 要求所有私人款项，如合同/付款方案所约定的，直接付给代母以及捐卵者的个人银行账号。若她没有个人银行账号或要求信息保密，准父母可以直接通过西联汇款的方式来操作。之后必须发送给你项目负责经理汇款凭证。

Power of Attorney 关于代理权

In the first term of Gestational Carrier pregnancy the Intended Parent (s) is obliged to provide the Pregnancy Care Coordinator with the Power of Attorney authorizing its holder with physical and legal custody of the Child. The document should encompass all rights, including legal and medical that can be associated with the Child. The Intended Parent(s) attorney shall remain liable for all expenses, fees, and costs associated with the surrogacy as delineated under the terms of this Contract. The Power of Attorney will come in force only for the condition if Intended Parent (s) dies while the Gestational Carrier is pregnant.

关于第三方辅助怀孕，准父母需要授权我们的产检经理关于宝宝身体以及法定监护代理权。文件应包含所有跟宝宝有关的法律以及医疗上面的权利法规条例。准父母则需支付所有合同里面规定与代孕相关的医疗费用以及花费。转移代理权这种情况只有在若准父母不在人世，而第三方代母怀孕了的情况下生效。

➤ COMMUNICATION 沟通方面

Communication with Founders 关于与创始人的沟通

Please note that Co-founders of New Life Global Network are dealing with strategic planning, management and quality control issues. Therefore, they are not able to be in direct contact with all intended parents. By signing the disclaimer, each intended parent agrees that he /she do not expect direct communication from Mrs. Mariam Kukunashvili or Mr. Jaanus Pikani who cannot be addressed with personal requests at anytime.

我们 New Life Global Network 的创始人主要负责战略规划、管理以及质量把控事宜。因此，她们不会直接参与并与我们的准父母们联系。一旦您签订了这一份免责声明，我们希望所有的准父母都明白他/她不会与我们 Mariam Kukunashvili 女士或者 Jaanus Pikani 先生有很多直接沟通或随时解决处理您的个人需求。

Although, we place tremendous importance on our direct communication with intended parents and are always ready to listen to each of you. To ensure that your voice is heard, we are more than happy to receive your feedback, suggestions or comments on quality of service provided by our employees via following e-mail: feedback@newlifeglobalnetwork.com

尽管如此，我们公司十分重视与我们准父母们的直接沟通，并愿意随时倾听并解决您的问题。为了解更多您内心的心声，以及我们公司员工的服务质量，我们十分欢迎您邮件向我们反映您的宝贵建议、反馈、留言。邮箱地址：feedback@newlifeglobalnetwork.com

Please indicate “info mail” in the subject line of your e-mail.

请您在邮件主题一栏注明 “info mail”，以方便我们阅读。

Flow of Communication 关于沟通流程

In order to facilitate prompt feedback, quality care and clear communication, New Life Global Network has specifically assigned coordinators for each part of the program: from initial contact (introduction and administrative) to medical process and pregnancy care. The first contact person for any intended parent is a follow up manager who introduces all program details and various options possible via e-mail or phone. After signing the agreement, the next step of the program is managed by a medical coordinator. Once pregnancy is confirmed, the program is managed by your assigned pregnancy care coordinator, who communicates between the intended parent, clinic staff and surrogate mother. All intended parents are requested to address the specific coordinator assigned to each stage of their program, as this allows us to be as efficient as possible.

为了更快地处理您的反馈建议，保障服务质量以及更清楚地进行沟通，我们 New life 项目的每一个阶段都清晰地安排了指定的经理：从最首次接触（介绍和行政工作）到医疗过程以及孕期护理。所有准父母第一个接触的人就是我们的项目对接经理，她会通过邮件/电话介绍关于项目所有的详细事宜以及不同的选择方案。一旦确认怀孕了，接下来由我们的产检经理来跟进，她会负责准父母与医疗人员和代母之间的所有沟通。我们希望准父母根据每个阶段来找对应的项目经理解决问题，这样可以保证我们的工作更加快捷、高效。

Please be informed that our working hours are from Monday to Friday, from 10 am to 18 pm (local time per each country). Therefore our staff members can provide their reply on week-days only, from Monday to Friday. Although, in case of emergency (for example: cancellation of flight, urgency for medical advice for the stimulation process being in progress, some unexpected changes in the planned activities that require immediate attention and cannot be hold until Monday , etc.) you can contact our specially assigned staff member on duty at: + **995 595 24 13 15**

请您留意我们的工作是从周一到周五早上 10 点到下午 6 点（每个国家当地时间为准）。因为我们的员工只在工作日里回复您的信息即周一到周五。尽管如此，以防一些紧急事件发生（例如：航班取消、卵巢刺激环节急需医疗建议、或是一些紧急情况急需马上处理并不能拖迟到星期一等，您可以直接联系我们值班的工作人员：+ 995 595 24 13 15

As to providing medical reports: 关于提供医疗报告

Since doctors need some time to provide documents of surrogate mother check up to our staff members, pregnancy care reports are usually sent the second day from its completion. If the medical report is done on Friday, please expect it to be provided to you no earlier than Monday.

医生需要一些时间来提供代母的检查报告，之后才可以发给我们的员工，产检报告在完成后第二天发出。若医疗报告星期五出来，最迟您会在星期一收到。

All pregnant surrogate mothers, as well as egg donors and surrogates mothers undergoing medical stimulation can reach us anytime and their constant supervision is fully insured. Our surrogate mother/egg donor coordinator is in constant touch with each of them.

所有的代母以及捐卵者，以及正在做医疗刺激手术的代母可以随时联系我们，我们会确保我们的监督工作。我们的代母以及捐卵客户经理也会密切地与她们每一个人保持着联系。

Customer Service – Feedback Form 关于客户服务-反馈表

New Life Georgia is not only one of the branches of New Life Global Network. We act as a head office and management team is also located in Georgia. From our side we do our utmost best to monitor the quality of service, our Intended Parents satisfaction level, approaches of our team members towards the Intended Parents and observe that they are going extra miles with them. In other words, we try hard to ensure Intended Parents expectations are fully met. However, there have been some occasions that parents experience inconveniences at certain institutions. We obviously get involved immediately, but if we hear about those issues post factum solving it may take longer than expected. Therefore, we would like to encourage the Intended Parents to instantly bring any unexpected matter to our attention.

New Life 格鲁吉亚不是我们旗下唯一一家分支机构。我们公司的总部以及我们的管理团队都位于格鲁吉亚。我们尽我们最大的努力来保障我们的服务质量、准父母们的满意程度、我们员工对于准父母的态度并我们将竭尽所能。换一句话说，也就是我们加倍努力来满足我们准父母的期望。然而，可能有时候准父母在某些

环境下会有一些不便之处，如果个人处理的时间比预期的还要长，我方将直接参与并协助。因此，我们鼓励并希望所有的准父母在发生一些未知事宜时，及时寻求我们的帮助。

This made us write this page for the Intended Parents and to make them aware about some kind of cultural particularities in some countries. We would like to suggest the parents about some aspects and advice them how to act in case they are unhappy about anything or encounter some inconveniences.

我们之所以写这个话题的目的，让所有的准父母意识到在每个国家之间都会有一些文化差异。我们真诚地希望帮助我们的准父母们并给予建议，让他们懂得如何灵活处理以避免尴尬、不开心。

When we provide the intended parents with the costs of certain services and we have them clearly outlined in our program packages, they are agreed with the provider clinics including IVF clinics, laboratories and delivery hospitals. Same applies to Legal team charges. We have special agreements with them with due costs and they are all aware not to charge anything extra to the Intended Parents. However, in some

countries it is very cultural to ask extra payments for some services. In such occasion, we request the parents to inform us immediately and give more details who asked for additional payment and for which service. We will be able to remind them our agreement and you will be saved from paying extras. We would like to emphasize that in order to receive most affective actions from us, we should be involved from the very beginning.

我们报某特定服务价格给我们的准父母时，在我们的项目套餐里面已经清楚地注明了，而且这些都跟诊所合作伙伴前期已协商好，包括：试管婴儿诊所、实验室以及接生医生。同样法律团队收费也是如此。我们已经就收费标准与他们已签订相关协议，他们明确自己的职责并不会向我们的准父母多收费。然后在一些国家，可能向准父母收取就某些服务收取一些额外的消费已经习以为常。在这种情况下，我们希望准父母们及时通知我们，并提供给我们更多的信息例如就何种服务收取谁要收取额外费用。我们会指出协议内容来提醒他们，以避免您支付不必要的费用。我们需要强调一点，为了使我方能够更有效地采取行动，我们必须从项目一开始就需涉及在内。

In case you have delays in responding from any New Life Branch team member, or you feel the replies they give are not satisfactory, please always feel free to contact feedback@newlifeglobalnetwork.com. All the emails sent to this email address go to the high management directly and actions will be made immediately. We will solve your problem and team member will be notified to be more attentive and responsive.

为了防止我们 New Life 任何分支机构成员回复缓慢，或您不满意她们给出的答复，请随时联系我们：feedback@newlifeglobalnetwork.com。所有的邮件都将直接转交到我们的高层管理人员并会及时采取相关行动。我们会马上解决您的问题并且我们也会提醒我们员工需更加积极以及高效率。

Partnership Opportunity

Nearly all the Intended Parents doing program with New Life have put enormous efforts to find right agency / clinic to refer for fulfilling their dream of parenthood. There is nothing better when your friend, relative or just acquainted person makes your life easier and gives suggestion based on personal experience. We have many parents with ongoing programs and also the ones who are already successful by our help who continuously recommend New Life services to their friends and others with similar fertility issues. New Life

Global Network always appreciates such goodwill and thoughtfulness of the Intended Parents and we also offer them the opportunity to take a chance and lighten the load of heavy surrogacy expenses.

We would be happy to offer you 1 000 USD from our agency fee for every referred new intended parent, to any New Life Branch who fulfils the surrogacy/ Surrogacy with Egg donation program with us.

With your support let us be our intended parents family solution. Let us brighten up their lives with little babies and make their dream of parenthood come true ; and to do so as comfortably, safely and in the most compassionate, stress- free and caring environment as possible.

我相信几乎所有选择 New Life 的意向父母肯定也是花了很多努力、时间来寻找一家靠谱的中介或医疗诊所来帮他们实现当父母的梦想。倘若此时，若您身边的朋友、亲戚或一些泛泛之交恰巧向您诉说了她们的亲身经历，这可能很大程度上就解决了您的烦恼。目前，我们有很多项目进行中及一些已成功了的意向父母不断地向他们身边同样遭遇生育问题的朋友推荐我们 New Life 的服务。对于意向父母们这样的心意以及行为，New Life Global Network 我们深感谢意，因为我们十分愿意向您提供一个可以减轻您经济负担的机会。不论是 New Life 那个分支机构，凡是您介绍有捐卵/代孕项目寻求的意向父母，我们很乐意向您提供 1000 美金的中介介绍费。在您的帮助下，让我们成为更多幸福家庭的源泉吧！
让我们来点亮他们的生活，让他们的梦想成真。我们确保整个项目开展过程舒适、安全以及在充满热情以及无压力、友爱的环境下进行。